

Alameda County Behavioral Health  
Mental Health Division  
CSI Assessment/  
Timeliness Data Reporting

**New & New Returning Clients  
Data Collection Form**

Confidential Patient Information  
See Welfare & Institutions Code: 5328

**CONTACT INFORMATION – Optional**

Today's Date: \_\_\_\_\_  
Submitter Last First: \_\_\_\_\_  
Submitter Last Name: \_\_\_\_\_  
Submitter Phone/Ext: \_\_\_\_\_  
Submitter Email: \_\_\_\_\_

**PLEASE PRINT LEGIBLY**

CSI Assessment/Timeliness Data Reporting to be collected for:

**New Clients:** Client is new to MHP

**New returning Client:** Client has not received outpatient services in the past 12 months to MHP

\*Client Number: \_\_\_\_\_

\*Client DOB: \_\_\_\_\_

\*Client Last Name: \_\_\_\_\_

\*Client First Name: \_\_\_\_\_

\*RU#: \_\_\_\_\_ (if applicable)

**Timeliness Information:**

\*New Client / New Returning Client: \_\_\_\_\_ (Y/N)

\*Service Request by Client/Guardian: \_\_\_\_\_ (Y/N)

\*Urgent: \_\_\_\_\_ (Y/N) **(if urgent is "YES" time is required)**

\*Type of Service: \_\_\_\_\_

\*Date of First Contact to Request Services: \_\_\_\_\_ (MM/DD/YYYY) **\*\*Time:** \_\_\_\_\_ (HH:MM) \*Referral Source: \_\_\_\_\_

**Assessment Appointment:**

\*1<sup>st</sup> OFFER DATE/Attempted OFFER DATE: \_\_\_\_\_ (MM/DD/YYYY)

**\*\*Time:** \_\_\_\_\_ (HH:MM)

Appt Kept: \_\_\_\_ (Y/N)

Missed Appt Reason: \_\_\_\_\_ (XXX)

Appt Reschedule: \_\_\_\_\_ (01=Y/02=N)

2<sup>nd</sup> OFFER DATE/Attempted OFFER DATE: \_\_\_\_\_ (MM/DD/YYYY)

Appt Kept: \_\_\_\_ (Y/N)

Missed Appt Reason: \_\_\_\_\_ (XXX)

Appt Reschedule: \_\_\_\_\_ (01=Y/02=N)

3<sup>rd</sup> OFFER DATE/Attempted OFFER DATE: \_\_\_\_\_ (MM/DD/YYYY)

Appt Kept: \_\_\_\_ (Y/N)

Missed Appt Reason: \_\_\_\_\_ (XXX)

Appt Reschedule: \_\_\_\_\_ (01=Y/02=N)

**Assessment Appointment ACCEPTED DATE:** \_\_\_\_\_ (MM/DD/YYYY)

**Meets Medical Necessity:** \_\_\_\_\_ (Y/N)

\* ASSESSMENT START DATE: \_\_\_\_\_ (MM/DD/YYYY)

\* ASSESSMENT END DATE: \_\_\_\_\_ (MM/DD/YYYY)

**TREATMENT APPOINTMENT:**

\*1<sup>ST</sup> OFFER DATE: \_\_\_\_\_ (MM/DD/YYYY) Appt Kept: \_\_\_\_ (Y/N) Missed Appt Reason: \_\_\_\_\_ (XXX) Appt Reschedule: \_\_\_\_\_ (01=Y/02=N)

2<sup>nd</sup> OFFER DATE: \_\_\_\_\_ (MM/DD/YYYY) Appt Kept: \_\_\_\_ (Y/N) Missed Appt Reason: \_\_\_\_\_ (XXX) Appt Reschedule: \_\_\_\_\_ (01=Y/02=N)

3<sup>rd</sup> OFFER DATE: \_\_\_\_\_ (MM/DD/YYYY) Appt Kept: \_\_\_\_ (Y/N) Missed Appt Reason: \_\_\_\_\_ (XXX) Appt Reschedule: \_\_\_\_\_ (01=Y/02=N)

\***Treatment Appointment ACCEPTED DATE:** \_\_\_\_\_ (MM/DD/YYYY)

\***Treatment START DATE:** \_\_\_\_\_ (MM/DD/YYYY)

\***CLOSE OUT DATE:** \_\_\_\_\_ (MM/DD/YYYY)

**\*\*Time:** \_\_\_\_\_ (HH:MM)

\* **CLOSURE REASON:** \_\_\_\_\_ (XXX)

\* **REFERRED TO:** \_\_\_\_\_ (XXX)

\*(Mandatory) **\*\***(Mandatory for Urgent) >(Conditional)

**Type of Service:**

01 = Psychiatry	Evaluation of the need for administration of and education about the risk and benefits associated with medication
02 = Outpatient	Crisis services, Mental Health Services, and Fee for Service, Case Management
03 = Outpatient services prior authorization	Intensive home based services, day treatment intensive, day rehabilitation, therapeutic behavioral services, therapeutic foster care

**Referral Source:**

01 = Self	13 = Faith-Based Organization
02 = Family Member	14 = Other County / Community Agency
03 = Significant Other	15 = Homeless Services
04 = Friend / Neighbor	16 = Street Outreach
05 = School	17 = Juvenile Hall / Camp / Ranch / Division of Juvenile Justice
06 = Fee-For-Service Provider	18 = Probation / Parole
07 = Medi-Cal Managed Care Plan	19 = Jail / Prison
08 = Federally Qualified Health Center	20 = State Hospital
09 = Emergency Room	21 = Crisis Services
10 = Mental Health Facility / Community Agency	22 = Mobile Evaluation
11 = Social Services Agency	23 = Other Referred
12 = Substance Abuse Treatment Facility / Agency	

**Missed Appointment Reason:**

01 = In Jail / Prison	08 = No babysitter / caregiver
02 = Transportation (missed bus)	09 = No ride
03 = Transportation (lack of funds)	10 = Request Language Interpreter
04 = Illness / Family Illness	11 = Other
05 = Hospitalized	12 = No working phone
06 = Did not want to go	13 = Unable to reach client
07 = Changed mind about treatment	14 = No Response/No Show

**Rescheduled Reason:**

01 = Yes appointment rescheduled
02 = No appointment Not rescheduled

**Closure Reason:**

01 = Beneficiary did not accept any offered assessment dates.
02 = Beneficiary accepted offered assessment date but did not attend initial assessment appointment.
03 = Beneficiary attended initial assessment appointment but did not complete assessment process.
04 = Beneficiary completed assessment process but declined offered treatment dates.
05 = Beneficiary accepted offered treatment date but did not attend initial treatment appointment.
06 = Beneficiary did not meet medical necessity criteria.
07 = Out of County/Presumptive Transfer
08 = Unable to Contact (client deceased or client unresponsive)
09 = Other

**Referred To:**

01 = Managed Care Plan
02 = Fee-For-Service Provider
03 = Other
04 = No Referral